AILSA for Capital Markets

The AI-powered assistant with sentiment analysis, enabling compliant, ethical customer interactions

LiquidVoice
Smart business analytics

WHO IS AILSA?

AILSA is Liquid Voice's interaction assistant, designed to support and empower call handlers by ingesting interaction data, summarising these interactions and analysing the sentiment to unlock powerful insights.

Simply plug AILSA into our call recording system, and through automated transcription save 75% of your call handling time, while improving call handler care and monitoring customer satisfaction.
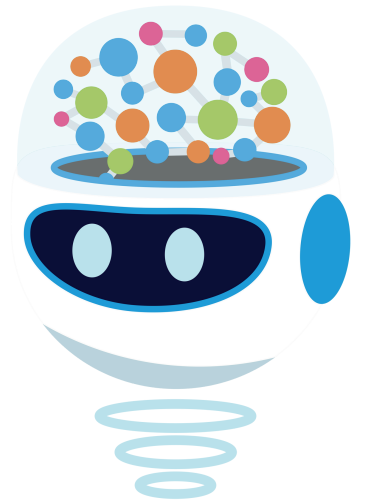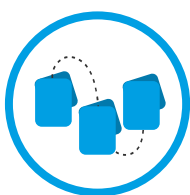
Identify and assess signs of customer dissatisfaction ensuring quality interactions

Monitor call handler vulnerability and stress, sending automatic escalation alerts

Maintain and evidence compliance with FCA,, MiFID II, and Dodd-Frank avoiding breaches

Analyse individual transactions with a full chronological view of all related elements

Unlock better insights and trend analysis for team managers

Reduce call handling times with automated interaction summaries and transcription

WANT TO SEE AILSA IN ACTION?

If you're interested in using AILSA to summarise, process and analyse your interactions, get in touch with us today at liquidvoice.com to book a demo.

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