

AILSA for Contact Centres

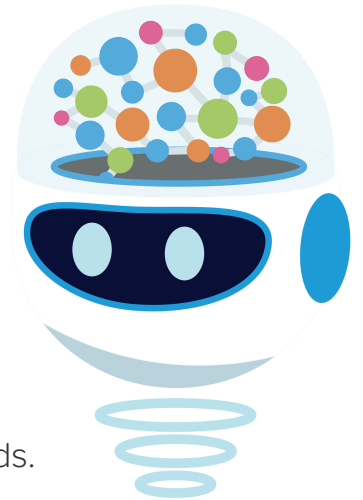


The AI-powered interaction assistant with sentiment analysis, designed to empower agents and boost CX

WHO IS AILSA?

AILSA is Liquid Voice's interaction assistant, designed to support and empower call handlers by ingesting interaction data, summarising these interactions and analysing the sentiment to unlock powerful insights.

Simply plug AILSA into our call recording system, and through automated transcription and summarisation save 75% of your call handling time, while empowering agents and identifying CSAT trends.



Understand the sentiment of customer interactions quickly and easily



Improve operations through automated processes and reduced admin



Reduce call handling times with automated interaction summaries and transcription



Boost revenues through improved customer satisfaction and upsell opportunity



Automate Quality Management and unlock better service insights



Understand training and coaching requirements for agents

WANT TO SEE AILSA IN ACTION?

If you're interested in using AILSA to summarise, process and analyse your interactions, get in touch with us today at liquidvoice.com to book a demo.

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