

MS Teams Compliance Recording



Capture, review, retain,
retrieve, and govern
MS Teams interactions
with Liquid Voice's
M365-certified solution

Liquid Voice's certified Microsoft Teams Compliance Recording solution enables organisations to securely record, store, retrieve, and replay voice and video calls with ease, helping meet increasingly complex regulatory and operational demands.

Our solution is officially certified under the Microsoft Partner Programme, having met Microsoft's rigorous standards and international compliance requirements. Built for enterprise scale, security, and usability, the Liquid Voice platform is the solution to your Teams compliance requirements.

Designed for regulated organisations

The solution is for organisations that need to ensure regulatory and compliance-based capture of Microsoft Teams calls, meetings and videos. Whether you're operating in financial services, legal, capital markets, public safety, healthcare, or public sector using Liquid Voice's certified Teams Compliance Recording solution is essential.

Enterprise-grade scalability
supporting thousands of users
via Microsoft Azure



Microsoft 365 Certified

Key features

- ⚡ Fast, intuitive search and playback of both ongoing and legacy recordings
- ⚡ User-friendly interface with all interaction data, new and legacy, in once place
- ⚡ Automatic capture & transcription of all Teams-based communications
- ⚡ Support for Bot Grouping, Delta Rostering, and Call Queues
- ⚡ End-to-end encryption and advanced access controls for added security
- ⚡ Tagging calls with key data for improved searchability and faster reporting
- ⚡ Store Teams recordings alongside recordings from other platforms in one view
- ⚡ Optional Automated QA & Compliance checks across all Teams-based interactions



Regulatory Compliance

Ensure communications are recorded and stored in accordance with global and industry-specific regulations.



Security & Risk Management

Quickly identify potential threats, securely manage sensitive data, and reduce operational risk.



Audit & Legal Defensibility

Deliver clear, tamper-proof evidence to support dispute resolution, fraud investigations, or compliance audits.



High Availability

With optional geo-redundancy, ensure continuity and safeguarding of data.



Training & Quality Assurance

Gain insight into customer interactions to inform training, coaching, and service improvement initiatives.



Business Continuity

Enable resilient operations in remote and hybrid work environments with reliable, cloud-based recording.

See how Liquid Voice can support your compliance

We'll show you how Liquid Voice helps close MS Teams compliance coverage gaps and create a single, defensible archive aligned to your retention, sovereignty, and governance requirements.

North America
sales@liquidvoice.com

UK & EMEA
sales@liquidvoice.co.uk

APAC
sales@liquidvoice.co.nz

