

# MS Teams Compliance Recording

Securely record, store, retrieve, and replay Microsoft Teams calls.

## OVERVIEW

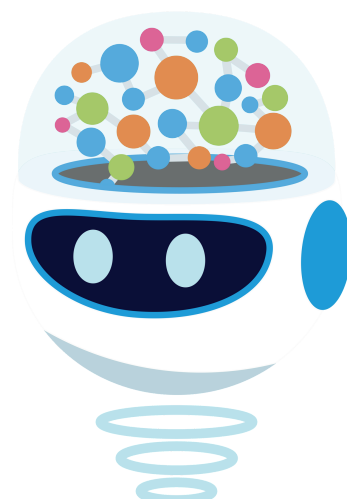
Liquid Voice's certified Microsoft Teams Compliance Recording solution enables organisations to securely record, store, retrieve, and replay calls with ease, helping meet increasingly complex regulatory and operational demands. Our solution is officially certified under the Microsoft Partner Programme, having met Microsoft's rigorous standards and international compliance requirements. Built for enterprise scale, security, and usability, the Liquid Voice platform is the solution to your Teams compliance requirements.

## WHO IS IT FOR?

The solution is for organisations that need to ensure regulatory and compliance-based recording of Microsoft Teams calls and meetings. Whether you're operating in financial services, legal, capital markets, public safety, healthcare, or public sector using Liquid Voice's certified Teams Compliance Recording solution is essential.



Microsoft 365 Certified



## KEY FEATURES

- Fast, intuitive search and playback of both ongoing and legacy recordings
- User-friendly interface with all interaction data, new and legacy, in once place
- Enterprise-grade scalability supporting thousands of users via Microsoft Azure
- Automatic capture of all Teams-based communications to maintain compliance
- Support for Bot Grouping and Delta Rostering
- End-to-end encryption and advanced access controls for added security
- Tagging calls with key data for improved searchability and faster reporting
- Store Teams recordings alongside recordings from other platforms in one view
- Add-on transcription for analysing calls and creating actionable insights
- Optional Automated Quality Management of Microsoft Teams interactions



### Regulatory Compliance

Ensure communications are recorded and stored in accordance with global and industry-specific regulations.



### Security & Risk Management

Quickly identify potential threats, securely manage sensitive data, and reduce operational risk.



### Audit & Legal Defensibility

Deliver clear, tamper-proof evidence to support dispute resolution, fraud investigations, or compliance audits.



### High Availability

With optional geo-redundancy, ensure continuity and safeguarding of data.



### Training & Quality Assurance

Gain insight into customer interactions to inform training, coaching, and service improvement initiatives.



### Business Continuity

Enable resilient operations in remote and hybrid work environments with reliable, cloud-based recording.

## WANT TO DISCUSS YOUR MS TEAMS COMPLIANCE RECORDING CHALLENGE?

The power of the Liquid Voice platform is second to none, and we pride ourselves on being able to simplify the complexity of call recording management and storage. Get in touch with us today!



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